Economy, Residents and Communities Scrutiny Committee

The following Committee met on: 11.09.2023 And considered the following document: Quarter 1 Performance Report Scrutiny Observations to Cabinet on: 19.09.2023

The Scrutiny Committee thanked the Portfolio Holder and Officers for providing the report.

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Scrutiny made the following observations:

- The scorecard was easier to navigate and provided detailed information, which was an improvement to the previous system.
- The Committee were assured that anomalies identified within the report would be resolved by the officers.
- It would have benefited the Committee to have comparable data from last year.
- Colour coding and rating status system within the scorecard was not distinguished and considered confusing.

Scrutiny's Recommendation	Accept (plus, Action and timescale)		Reject (plus, Rationale)
 The Council have a standard consistent approach to rating status (for easy visibility and understanding e.g., traffic lights). 		The Council is due to launch its replacement Performance Document imminently, which details the agreed organisational approach to rating status and with its implementation, will be seeking to embed this model consistently.	
		However, there may be instances where a traditional BRAG status will be used if it relates to an external or regulatory action plan.	
 Comparable data for benchmarking be available from previous years for context. 		The measures contained within the Corporate and Strategic Equality Plan have been defined for 2023 onwards. Where there are examples where historic information might be available, this may not be consistent with the methodologies defined for the new Plan. As the plan matures on a quarterly basis, they will be able to explore the trend over time on a quarterly basis and see if the Plan is delivering. However, it is important to note that measures may not see immediate impact due to the longer-term nature of the plan.	

3. Ensure clear and precise narrative information is available	Officers who provide this information are supported and challenged at various stages throughout the process to ensure the information presented is clear, precise and understandable to the general public.
	This will be reiterated to officers in the next quarterly update.

Membership of the Economy, Residents and Communities Scrutiny Committee on 08.09.2023: County Councillors A Davies (Chair), B Davies, A Jones, E A Jones, G Mitchell, K Lewis, P James, C Kenyon-Wade, G Preston, and L Rijnenberg